Fall Barnyard Readers - Info and Policies

- All classes require participants to follow the museum’s guidelines and policies to mitigate the spread of COVID-19, including wearing masks when inside buildings. You can read through all of our procedures online at https://www.lhf.org/visit/2020-season-guest-faq/.
  - To keep class size small, only registered participants will be admitted to the program.
  - Upon arrival, all participants will be asked to wash and sanitize hands.
  - All craft items are sanitized before and after use. Each child will have their own set of materials. During crafts and activities, participants will be distanced as much as possible.

Registrations are accepted on a first-come, first-served basis.

Payment
Full payment is due at the time of registration. We accept Mastercard, Visa, Discover, and American Express.

Member discount
To receive the discount for members, the purchaser of the program pass/ticket must be a current member of Living History Farms. For One Plus One members, the discount applies for one child in the household. For Family, Grandparent, and Family Plus members, the discount applies for only the children or grandchildren covered under the membership. www.LHF.org/Membership

Communication
You will receive an email confirmation of your registration. Please make sure you have received this. If you don’t, you may have mistyped your email address. Contact us at education@LHF.org to correct the email address.

A pre-program information email will be sent to the email address you entered when registering. It should arrive about 1 week prior to the program. It will contain specific information about the program. If you have not received the email, please check your spam or junk folder. If you do not find it there, please contact us at education@lhf.org and we will respond during business hours.

Program
Children must be between ages 3 and 5 by the start of the program. Please, no children younger than 3 or older than 5 for safety and educational reasons.

Adults must remain with their children at all times. This program is meant to be enjoyed and experienced by adults and children alike. Any extra adults or children will pay full admission price to the museum.

Living History Farms cannot assume responsibility for supervising children outside of program hours.

Living History Farms reserves the right to make changes in the program activities due to inclement weather or unforeseen events.
Touring after the program: a tour of the rest of the museum is not included with the program fee. You must purchase separate admission if you wish to visit the rest of Living History Farms after your program is complete. Remember that members always tour the museum for free during the general visitor season.

**Wait List Policy**
If a program is full, you may call (515)278-5286 to be placed on a wait list. If a spot becomes available, we will contact the first name on the list for that program. If we are unable to reach that person within 24 hours, we will go to the second name, and so on. You do not need to pay to be placed on the wait list.

**Refund and Cancellation Policies**
Cancellation by a participant:
- Must be in writing to education@lhf.org.
- More than 10 business days prior to the program: 50% cancellation fee.
- Less than 10 business days from class date: No refund.
- Grace period: You have 5 business days from date of purchase to cancel and receive a full refund.
- If a program runs, and participant does not attend, no refund is given.

Cancellation by Living History Farms:
- If the National Weather Service issues a severe weather warning and travel is not advised, the program will be cancelled and participants will receive a 100% refund.
- If a program will be cancelled due to the weather, the decision will be made by 8am on the day of the program. You will be notified via email. Every effort will be made to reschedule the cancelled program.
- Low enrollment: If a program must be cancelled due to low registration, registered participants will receive a 100% refund.
- If you cannot attend the program and need to switch to a different date, we may not be able to accommodate you. It all depends on space.

**Any other questions?**
Email education@lhf.org or call us at (515)278-5286.