**Summer Barnyard Readers - Info and Policies**

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**Registration**

Registrations are accepted on a first-come, first-served basis.

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**Payment**

Full payment is due at the time of registration. We accept Mastercard, Visa, Discover, and American Express.

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**Member discount**

To receive the member discount, the purchaser of the program registration must be a current member of Living History Farms. For One Plus One members, the discount applies for one child in the household. Any One Plus One memberships with more than one child registered for a program will be asked to upgrade their membership to a Family or Family Plus membership or pay for the non-member rate for the program (per additional child). To upgrade your membership please call: 515-278-5286 x 158. For Family Plus, Family, Grandparent Plus, and Grandparent memberships, the discount applies for only the children or grandchildren covered under the membership. We appreciate your support. Barnyard Buddies Packs are already discounted so an additional member discount does not apply.

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**Communication**

You will receive an email confirmation of your registration. Please make sure you have received this. If you don’t, you may have mistyped your email address. Contact us at adminasst@LHF.org to correct the email address.

A pre-program information email will be sent out three weeks prior to the first program you have registered for. It will contain specific information about the program(s) you will be attending.

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**Program**

Children must be between ages 3 and 5 by the start of the program. Please, no children younger than 3 or older than 5 for safety and educational reasons. Adults must remain with their children at all times. This program is meant to be enjoyed and experienced by adults and children alike. Any extra adults or children will pay full admission price to the museum. Living History Farms cannot assume responsibility for supervising children outside of program hours.

Living History Farms reserves the right to make changes in the program activities due to inclement weather or unforeseen events.

Touring after the program: a tour of the rest of the museum is not included with the program fee. You must purchase separate admission if you wish to visit the rest of Living History Farms after your program is complete. Remember that members always get in free!
Wait List Policy
If a program is full, you may call (515)278-5286 to be placed on a wait list. If a spot becomes available, we will contact the first name on the list for that program. If we are unable to reach that person within 24 hours, we will go to the second name, and so on. You do not need to pay to be placed on the wait list.

Refund and Cancellation Policies

• If you purchase a Program Pass, and cancel your registration, there is a 50% cancellation fee. No refunds are given if you miss an individual program.

• Individual Program Purchases: If you cancel your registration more than 14 calendar days in advance of the program, there will be a 50% cancellation fee. Refunds are not issued less than 14 days prior to the program.

• Can’t make the program at the last minute? You may send a friend and their child (age 3-5) in your place. Just make sure that they have written permission from you to verify the change (email is ok).

• If a program will be cancelled due to weather, the decision will be made by 8:00am on the day of the program. You will be notified via email. Every effort will be made to reschedule the program.

• Switching program dates: Switching to another section of the same program is allowed if there is room. Contact the education department at (515)278-5286 ext. 110 to request this.

Any other questions?
Email adminasst@LHF.org or call us at (515)278-5286 ext 110.