Spring Barnyard Readers - Info and Policies

Registration
Member registration begins Wednesday, February 5, 2020.
Non-member registration begins Wednesday, February 19, 2020.
Registrations are accepted on a first-come, first-served basis.

Payment
Full payment is due at the time of registration. We accept Mastercard, Visa, Discover, and American Express.

Member discount
To receive the discount for members, the purchaser must be a current member of Living History Farms. For One Plus One members, the discount applies for one child in the household. Any One Plus One memberships with more than one child registered for a program will be asked to upgrade their membership to a Family or Family Plus membership or pay for the non-member rate for the program (per additional child). To upgrade your membership please call: 515-278-5286 x 158. For Family Plus, Family, Grandparent Plus, and Grandparent memberships, the discount applies for only the children or grandchildren covered under the membership. We appreciate your support.

Communication
You will receive an email confirmation of your registration. Please make sure you have received this. If you don’t, you may have mistyped your email address. Contact us at adminasst@LHF.org to correct the email address.

A pre-program information email will be sent out three weeks prior to the first program you have registered for. It will contain specific information about the program(s) you will be attending.

Program
Children must be between ages 3 and 5 by the start of the program. Please, no children younger than 3 or older than 5 for safety and educational reasons.

Adults must remain with their children at all times. This program is meant to be enjoyed and experienced by adults and children alike. Any extra adults or children will pay the full admission price to the museum.

Living History Farms cannot assume responsibility for supervising children outside of program hours.

Touring after the program: a tour of the rest of the museum is not included with the program fee. Living History Farms opens for our regular visiting season on May 1.

Living History Farms reserves the right to make changes in the program activities due to inclement weather or unforeseen events.
Wait List Policy
If a program is full, you may call (515)278-5286 to be placed on a wait list. If a spot becomes available, we will contact the first name on the list for that program. If we are unable to reach that person within 24 hours, we will go to the second name, and so on. You do not need to pay to be placed on the wait list.

Refund and Cancellation Policies
• All requests for cancellations must be received in writing at least two weeks prior to the first program.
• Send requests for cancellation to adminasst@LHF.org.
• Cancellations made more than 14 business days before reserved date: 50% cancellation fee.
• Cancellations made less than 14 business days before reserved date: 100% cancellation fee.
• There is a grace period of 5 business days after registering for your program to cancel at no charge.
• If Living History Farms cancels due to weather or low enrollment, 100% is refunded.
• If a program will be cancelled due to the weather, the decision will be made by 8:00am on the day of the program. You will be notified via email. Every effort will be made to re-schedule the cancelled program.
• If a program runs as scheduled, no refund will be given for your absence. No refunds are given if you miss an individual program.
• Can’t make the program at the last minute? You may send a friend and their child (age 3-5) in your place. Just make sure that they have written permission from you to verify the change.

Any other questions?
Email adminasst@LHF.org or call us at (515)278-5286.