Flynn Victorian Tea - Program Policies

Please review the following prior to purchasing tickets.

Program Details
• Tea programs last around two hours. Well-mannered children are most welcome.
• All guests are seated at tables of four and five guests in the historic Flynn Dining Room. Guests will meet their tea host at the Living History Farms Visitor Center and then drive their own vehicles to a parking area next to the historic home. Roads may be muddy or snowy. Wear your tea finery, but sensible shoes are recommended.
• Our meals are prepared in the style of the historic period for the entire tea group. Most of our recipes contain butter, margarine, eggs, chicken or beef stock, sugar, flour, and other gluten containing ingredients. Due to the nature of this program, we cannot alter recipes for this program.

Pricing
• Tickets for Flynn Victorian Tea programs are $40 per person or $30 per person for members, regardless of age.
• You may book 1-18 spots at a tea program.
• Due to space constraints we cannot seat more than 18 people per program.
• Changes to your program must be made at least 14 days prior to the program date and will be subject to an administration fee of 35% per person.

Payment
• Full payment is due at the time of ticket purchase. No partial payments accepted.
• We accept Visa, MasterCard, American Express, Discover, Check or Cash.
• Payment by check must be received within 2 weeks of purchasing tickets.
• Gift certificates are available.
  • Payment by gift certificate must be made over the phone at (515)278-5286 ext. 158 and we must receive the physical gift certificate to confirm payment within 2 weeks of purchasing tickets.

Cancellations
• Cancelling or rescheduling your program is not permitted less than 14 days prior to your program date.
• Cancellations occurring at least 14 days prior to your program will be refunded the purchase price less a 35% administration fee.
• Rescheduling to a different date or time is permitted, less a $5 per ticket rescheduling fee, if the request is made 14 days or more before the original program date.
• Cancellations by Living History Farms will be either rescheduled or refunded in full. Tea programs must have at least 12 spots filled to run. If there are not enough guests to fill the program, we will work with you to move your experience to another date (with no rescheduling fee), or provide a full refund if that is not possible.
• Programs will only be cancelled due to weather if the National Weather Service issues a Traveler’s Warning for the Des Moines metro area or the Iowa DOT issues road closures in the Des Moines metro area. We will contact you at least three hours before your program if we have to cancel due to severe weather.
• If a program runs as scheduled, no refund will be given for your absence.

**Alcohol Policy**

Alcohol is not served or permitted at this particular Living History Farms program.