Registration
Registrations are accepted on a first-come, first-served basis.

Payment
Full payment is due at the time of registration. We accept Mastercard, Visa, Discover, and American Express.

Member discount
To receive the discount for members, the purchaser of the program pass/ticket must be a current member of Living History Farms. For One Plus One members, the discount applies for one child in the household. For Family, Grandparent, and Family Plus members, the discount applies for only the children or grandchildren covered under the membership. www.LHF.org/Membership

Communication
You will receive an email confirmation of your registration. Please make sure you have received this. If you don’t, you may have mistyped your email address. Contact us at adminasst@LHF.org to correct the email address.

A pre-program information email will be sent out about two weeks prior to the first program you have registered for. It will contain specific information about the program(s) you will be attending.

Program
Children must be between ages 3 and 5 by the start of the program. Please, no children younger than 3 or older than 5 for safety and educational reasons.

Adults must remain with their children at all times. This program is meant to be enjoyed and experienced by adults and children alike. Any extra adults or children will pay full admission price to the museum.

Living History Farms cannot assume responsibility for supervising children outside of program hours.

Living History Farms reserves the right to make changes in the program activities due to inclement weather or unforeseen events.

Touring after the program: a tour of the rest of the museum is not included with the program fee. You must purchase separate admission if you wish to visit the rest of Living History Farms after your program is complete. Remember that members always get in free! Living History Farms general season ends October 18, 2019 - tours are not available after the November and December Barnyard Readers programs.

Wait List Policy
If a program is full, you may call (515)278-5286 to be placed on a wait list. If a spot becomes available, we will contact the first name on the list for that program. If we are unable to reach
that person within 24 hours, we will go to the second name, and so on. You do not need to pay to be placed on the wait list.

**Refund and Cancellation Policies**

No refund is given for a cancellation made less than 10 days prior to the first program.

Cancellations occurring at least 10 days prior to the first program will be refunded the purchase price less a 50% cancellation fee.

Grace period: After purchasing your program pass, you may cancel within five business days and the cancellation fee will not apply.

Cancellations by Living History Farms will be either rescheduled or refunded in full. Weather cancellation decisions by LHF are made by 8 am on the day of the program, and you will be notified via phone. Programs must have at least 4 children to run. If a program does not have enough guests to run, we will work with you to move your reservation to another date, or provide a full refund if that is not possible.

If a program runs as scheduled, no refund will be given for your absence.

Can’t make the program at the last minute? You may send a friend and their child in your place. Just make sure that they have written permission (email is OK) from you to verify the change. You may email adminasst@LHF.org to verify.

Switching program dates: If you cannot attend a certain program and need to switch to a different date, we may not be able to accommodate you. It all depends on space.

**Any other questions?**

Email adminasst@LHF.org or call us at (515)278-5286.